



In the interests of public safety during events, entry on to Millennium Square (the venue) shall constitute an acceptance of the following terms and conditions and should be read and adhered to in conjunction with any ticket conditions:

1. **For ticketed events, admission for all persons by valid ticket only**
2. **Tickets are non-transferable for profit / gain and non-refundable except in the instance of event cancellation. The organisers do not accept liability for any personal compensation claims for a cancelled performance**
3. **For seated events the organisers reserve the right to change seats to others of equal value**
4. **The organisers reserve the right to make alterations to the published performance**
5. **A concert environment is not suitable for very young children. Age restrictions may apply as publicised**
6. **Searching is a condition of entry to protect your safety and that of other visitors. We may conduct security searches of clothing, bags and other items, at our reasonable discretion, including on entry and exit**
7. **The organisers reserve the right to refuse admission or eject any persons for anti-social or threatening behaviour, actions likely to cause damage or injury, or those that are intoxicated through alcohol or illegal substances**
8. **The use of illegal substances including new psychoactive substances (NPS) or similar is strictly forbidden. Any persons found in possession of illegal substances will be ejected and substances seized**
9. **A check 25 age verification policy will be in operation for the sale or supply of alcohol. The organisers reserve the right to refuse to serve alcohol to those that are intoxicated, or are likely to become intoxicated if further alcohol is served**
10. **The organisers will not take responsibility for lost possessions &/or prohibited items. Prohibited items include but are not restricted to; food, drink (excluding small 500ml plastic bottles of water with unbroken seals), alcohol, glass, cans, chairs, portable furniture, golf / pointed umbrellas, parasols, tents, gazebos, laser pens, air horns, fireworks, flares, smoke canisters, barbeques, paper lanterns or any lighting with a naked flame**
11. **No re-admission or pass-outs, other than at the discretion of the venue**
12. **No animals will be permitted with the exception of registered assistance dogs**
13. **The sale of unauthorised merchandise is prohibited**
14. **Please follow any direction/instruction given by event safety stewards**
15. **CCTV is in operation with images recorded for the purpose of crime prevention and public safety. All incidents of crime and disorder will be reported to the police**
16. **Millennium Square is a licensed premises. Please note when you leave the event you are entering an alcohol free zone where no alcohol is permitted or you could be liable for a fine**
17. **Please be courteous to our neighbours when leaving the venue, don't drop litter & keep noise to a minimum**

WARNING: Repeated and prolonged exposure to amplified sound may cause hearing damage. Strobe lighting and other special effects may be used throughout the event

PHOTOGRAPHY

Recreational photography of family, friends and/or scenic views of the venue/event is permitted other than where other persons attending the event can be clearly identified as the main focus. Please therefore be respectful to other people's privacy at all times or you may be challenged and asked to stop and/or leave

Photography/filming/recording for professional/commercial use is not permitted without prior written authorisation or media event accreditation from the organisers

All persons entering the venue consent to any photography/filming/recording as arranged by the organiser for possible future transmission/publication or promotional purposes

No tripods or other large photography/film equipment may be used, unless by those with written authorisation or media event accreditation from the organisers

We thank you for your cooperation and hope that you enjoy the event